# olpcMAP Survey Results Final Analysis



Dec 2010 polyachka

#### Overview

- Why do people volunteer
- Your perfect volunteer gig
- Recognition and Rewards
- Final Analysis
- Games People Play
- Community Events
- Do we need help?
- What is the map for?
- Lessons learned
- Main takeaway



### Why do People Volunteer?

- Different reasons... Get skills, network, have fun, etc.
- A friend: "You are part of something good and big and you make it happen, do good things... you want to do something meaningful, that helps someone..."
- Sometimes people do it just for their own benefit, which is Ok

Feeling useful, valuable and appreciated for what you are...



#### Your Perfect Volunteer Gig

- Design: Country, Time and Type of Activity
- It is not work, it's more:
- something you really care about and can contribute... in a location you choose
- it is more adventure, maybe travel
- hobby, passion and purpose on flexible terms
- Some of it we can't explain why, we have our own sets of experiences and preferences we relate to or identify with...
- Options and flexible terms



#### Recognition and Rewards

- We all want things
- "Everyone really wants a job and an income, but most of it is self-rewarding or we wouldn't be volunteering".
- Limited resources so there should be incentives especially long term
- There should be both soft incentives and material rewards
- "I'm not looking for external reward"
- "Just making someone's life better is a good enough thank you"
- "I do not really care about this. I just do what I think is right and good. I just expect others to do so"
- And what does that really mean?



#### Final Analysis

"People are often unreasonable, illogical, and self-centered; Forgive them anyway.

If you are kind, people may accuse you of selfish, ulterior motives; Be kind anyway.

If you are successful, you will win some false friends and some true enemies; Succeed anyway.

If you are honest and frank, people may cheat you; Be honest and frank anyway.

What you spend years building, someone could destroy overnight; Build anyway.

If you find serenity and happiness, they may be jealous; Be happy anyway.

The good you do today, people will often forget tomorrow; Do good anyway.

Give the world the best you have, and it may never be enough; Give the world the best you've got anyway.

You see, in the final analysis, it is between you and God; it was never between you and them anyway."

This was written by Mother Teresa and is engraved on the wall of her home for children in Calcutta.



### Community Events

Scientists proved that socializing and several social identities are good for you and your health. We need it as it is in our nature. So much better than chat! Events, where you collaborate, get inspired, meet like-minded people ...

"Yes, because face to face collaboration is where all the truly great ideas come from! "

"It would be useful to have such events on the map, perhaps even keep a history of such events over time to help see the ongoing community activity"



#### Games People Play

- Games are addictive, volunteering could be too. ..
- "It's a movie factory. One movie for each life"
- "A much more entertaining and interesting version of LIFE"
- "Difficult, never ending, and hopefully with no one individual ever being the overall winner
- "Like a video game in that if you fail, you can just get up and try again whenever you feel like it, but with real people and real companionship. Exploratory, with many interesting and worthwhile things to discover and much to accomplish. Much human contact"
- Games give people sense of excitement, makes them thrill and give them a chance to be a hero
- Games are social (FB, Trivia, Classmates, etc.)



## Do people need help?

- Some may say no, but if help is out there they will get it...
- Social identity and its Importance, especially in difficult situation we all need help
- It doesn't hurt to ask for help. Very often there is someone out there who is willing to help due to their own reasons... We help each other
- What help do you need?
- Humble questionnaire of what they "can and want" and how they fit in volunteer world
- You don't know what you don't know...



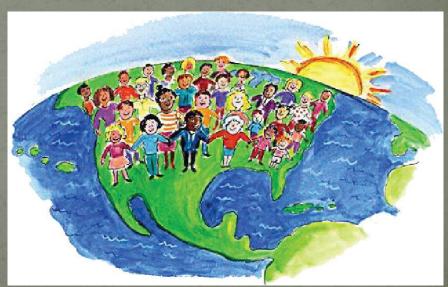
#### What is the map for?

- Concept: Find, Follow, Support:
- Find info or people
- Connect to others
- Offer or ask for help

• "See map become more of a network for groups having and needing different skills"

"Easy way to see what people are doing, what they need, and how they help...

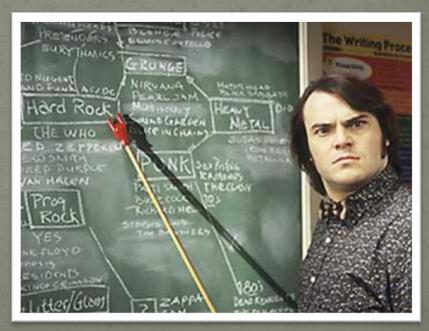
And easy way to use tags to list helps and needs"



#### Lessons learned

- Volunteers have needs, if their needs are met, they are a great workforce. There should be incentives to make volunteering sustainable...
- They need more options on flexible terms
- They want to have fun and be part of the community
- They need help
- They want to feel special and appreciated as valued individuals not crowd

- Feeling that you can make others happy ... is almost like magic, cause you can make someone's wishes come true
- It is Ok to be selfish if it helps others too...



### Main Takeaway

- Help people feel useful and appreciated
- Design perfect conditions for volunteering: "It depends, convince me and I'll pile in ..."
- Don't judge people, educate them on what opportunities are available and what is possible
- Create happy social identity
- Provide facilitation



#### Q&A

- Design your own volunteer magic
- Questions? Ask now or contact me on the map: http://olpcMAP.net?id=358001
- Thank you!



Appendix







